

## UNIT 1

### PRE-SET QUESTIONS

Below are 10 questions that you may choose to use for a recap exercise. The purpose of this exercise being to test the learner and to see how much they have learnt in the session. Tutors will need to exercise a little discretion with regards to the answers the learners give. Possible answers to each question are listed.

1	What is a definition of teamwork?	Working towards a common goal or aim.
2	Name two teamwork and communication skills.	Choose one: clarity, punctuality and timekeeping, listening, behaviour, amiability or commitment, body language, problem solving, open mindedness, discipline, respect or cooperation.
3	When would using a radio be effective as a means of communication and why?	To cascade information to many people over a distance. It is quick and easy to use.
4	A police officer would need to be respectful to individuals in their community. Why?	Possible answers could be linked to authority, gaining trust, earning respect and being in a responsible/ professional position.
5	Why would a police officer's body language be important when dealing with a victim of crime?	Possible answers could be linked establishing rapport and or trust and to offering a degree of compassion/empathy etc.
6	In an emergency situation, why would listening be important?	To gain all of the facts / to listen to instructions.
7	Name 2 team building activities you can participate within the cadet organisation.	Command tasks / D of E etc.
8	What interpersonal skills would be used by a paramedic dealing with an injured, deaf cyclist?	Non-verbal communication / written communication.
9	Name the four categories of interpersonal skills.	Verbal / non-verbal / written / listening.
10	Name 2 methods of non-verbal communication.	Sirens / audible morse code / flashing lights / gestures. *Others are available.